

EXHIBIT F

**PROJECT
OPPONENTS**

3/18/13

FISCAL ADMIN

2013 MAR 21 PM 1:53

San Bernardino County Land Use Services:

Regarding applicant KADTEC for project
P201300079/RMC at Lake Arrowhead Village

I'm Robert W. Smith. My wife and I live at 28227 North Shore Road, Lake Arrowhead, Ca. We've had the property since 1997. We are on the lake near Tavern Bay.

I know the village needs to attract business, and entertainment is apart of that process. Events like the boat show, Farmer's Market Night, etc. are fine. But the noise level from bands are really loud coming across the lake. We have no problem having entertainment during holidays, but wish they could stop at 9:00PM and turn the volume down. But the every weekend bands throughout the summer is too much! It needs to be cut down considerably.

I know many other homeowners around the lake feel the same way. Please take into account this concern when making your decision on this project.

Thank you!



Robert Smith



Prusch, David - LUS

From: Dave Stroh <chainsaw201@yahoo.com>
Sent: Sunday, March 24, 2013 3:40 PM
To: Prusch, David - LUS
Subject: Lake Arrowhead concerts

These concerts draw in a bunch of "rif raff" the past few years. Maybe if they ended earlier and the drunks would stop drinking at an earlier hour, and everybody involved would be much happier about the noise. All the shops in the village close at 6 pm anyways, so having them earlier should help business rather than hurt them.

Thanks for your concern.

Dave, Lk Arhd resident.

Sent from my iPhone

RECEIVED
CURRENT PLANNING
2013 APR 26 AM 3:54

Important Facts to Consider

- The Lake Arrowhead Village has operated for 90 years, and the concert series was introduced only 9 summers ago.
- The shops are all closed by 8 p.m., and the concerts usually end between 9:30 and 10:00 p.m. So this is not occurring at a time that benefits shop owners in any way.
- Sound travels over water with little decibel reduction compared to land.
- The lake patrol "closes" the lake ten minutes prior to sunset, which means no boat noise. This occurs as early as 7:05 p.m. and never later than 7:55 p.m., according to the patrol office.
- The audience is small for the majority of the events.
- The volume of the music is not monitored by code enforcement personnel, and there is no record that it has ever been evaluated.
- There is not one single Friday or Saturday night in the entire summer season that is free from loud music.

My Efforts to Resolve the Problem

For several years, I tolerated the loud music traveling across the lake from the free village concerts. It is loud enough to be a distraction during normal conversation or watching a DVD. I spoke with many merchants when purchasing merchandise and learned that many were not enthusiastic about the concerts.

Two years ago I finally attempted to contact the village administrative office through the following e-mail. Please note the time of the e-mail.

From: Kevin Snaer <ksnaer@earthlink.net>
Date: May 20, 2011 9:40:11 PM PDT
To: "lavedmin@nac-cas.com" <lavedmin@nac-cas.com>
Subject: Becca Smith - Concerts

I am over on North Shore Road. The concert volume is so loud in my house right now my children are complaining that it is keeping them awake. It is very inconsiderate to impose this on this community every Friday and Saturday late into the night for four straight months. I would like to invite you to my house so you can understand how the noise travels across the lake. Please let me know what you think.

Thank you,

Kevin Snaer
828 390 8052

I never received a response to this or my multiple phone messages that I left since. I even invited the president of the merchants association to visit my house during a concert, but she declined.

I made several attempts to have the sheriff address the problem, but I was told that they only address criminal complaints and are not available for code enforcement.

Because of my work schedule, we can only enjoy the lake on weekends. The concerts disrupt every night that we are on the mountain for the entire summer season.

2013 APR 26 AM 3:56
RECEIVED
CURRENT PLANNING

Re: KADTEC – ADAM PHILLIPS 0335-101-49

Reaching a Compromise

I am concerned that the county will grant a permit that will allow “multiple events” with no limitations. In an effort to respect the tranquil nature of the mountain communities, it would be greatly appreciated if our concerns could be mitigated by limiting the events to a specific night each week or a certain number each month. Since most concerts are attended by a fairly small crowd, reducing the number of concerts to those bands that consistently draw a “sell-out” crowd would be sensible. Friday night concerts would allow for twenty concerts each summer. The merchants may find that they will do good business on Saturday nights when the bands are not playing.

Our family certainly hopes that we can have one night each weekend to enjoy the quiet beauty of the mountains.

Thank you,

Kevin J. Snaer
28075 N. Shore Road
Lake Arrowhead, CA

* * * Communication Result Report (Mar. 27. 2013 3:51PM) * * *

Fax Header) Huntington Pediatric Dentistry

Date/Time: Mar. 27. 2013 3:50PM

File					
No.	Mode	Destination	Pg(s)	Result	Page Not Sent
3902	Memory TX	19093873223	P. 4	OK	

Reason for error

E. 1) Hang up or line fail

E. 3) No answer

E. 5) Exceeded max. E-mail size

E. 2) Busy

E. 4) No facsimile connection

FAX TRANSMISSIONTO: David Prusch, Planner
PAX #: (909) 387-3223DATE: 03/27/13FROM: Kevin J. Snaeg, D.D.S.
FAX #: (626) 449-5716TOTAL PAGES INCLUDING COVER: 4

Thank You,

Kevin

Prusch, David - LUS

From: Carl Gelbart <Carl@Gelbart.me>
Sent: Sunday, March 24, 2013 6:26 PM
To: Prusch, David - LUS
Subject: Lake Arrowhead Village Concert Noise

Mr. Prusch,

I heard you were taking input for conditional use permits for the Lake Arrowhead Village Concerts. We have a condo in the Lake Arrowhead Village, called Village Bay Condos, directly across from the concert. I find the sound levels a little low which makes it hard to hear without having to leave my balcony since the band is facing the lake. I can't imagine why anyone would find the sound offensive since it's not that loud. There's another outdoor concert maybe 300' away at Lake Arrowhead Village Pizza Deli you may not be aware of that occurs about the same time and runs later. In my opinion, if you stood half way between the two, that one would be louder. Also, the Lake Arrowhead Village has music piped in all day long that is totally offensive. Do they really need to have elevator music in an outdoor mall?

My wife and I are 100% in support for having the concerts run up to about 11PM.

There is one group that make way more noise than the concerts at the Lake Arrowhead Village and that's the Lake Arrowhead Yacht Club. They bring in bands to play on their property and play well into 1-2 AM. This has to stop and anything you can do will be greatly appreciated. It's not the band that's so loud and I don't mind that, it's all the drunks trying to talk over the band that we find offensive. Do they have permits for this? This should absolutely no be allowed to happen past 9 PM.

Sincerely,
Carl Gelbart
949 463-3278



RECEIVED
CURRENT PLANNING
2013 APR 26 AM 3:59

Prusch, David - LUS

From: Ted Heyck <theyck@yahoo.com>
Sent: Wednesday, March 27, 2013 2:09 PM
To: Prusch, David - LUS
Cc: Mary Snaer; Code Enforcement Division; rlewis@lus.sbcounty.gov; ckelly@lus.sbcounty.gov; Supervisor Rutherford
Subject: Village Hearing/Complaints
Attachments: concertlet.doc

Dear Mr. Prusch,

Although you should have the attached July 26, 2012 letter in your files which details my long standing complaints and requests for action relative to the proposed Village Concert series, I am including by attachment a another copy.

The solution is probably quite simple...the Village should construct baffles that deflect the noise into the village and back from the lake. This could be done quite effectively and attractively if they were simply to erect a series of large sails that were raised and lowered for the occasion. That would deflect the noise away from the lake and create a nautical scheme. The other solution is simply to tent the concerts.

The noise level should not be measured relative to the noise standards for residential San Bernardino...the noise level elevation should be measured relative to the ambient noise in lake arrowhead on any weekday at the same time.

You will find that during the concerts the average lake side property owner...at any height, not just lake level, experiences a 20-40 db increase in their ambient noise level when those concert are blasting. The ambient noise level at the lake is 1/3 the ambient noise level in residential San Bernardino...that is why people go to Lake Arrowhead....NO NOISE.

2013 APR 26 AM 4:13
RECEIVED
CURRENT PLANNING

Mary Snaer

27871 Peninsula Drive South
P.O. Box 1568 Lake Arrowhead, CA 92352 * 909.337.4725
76535 Begonia Lane, Palm Desert CA 92211 * 760.360.9109
marysnaer@verizon.net

FISCAL ADMIN

2013 MAR 26 PM 2:39

Mr. David Prusch
Land Use Services, Planning Dept.
385 North Arrowhead Ave.
San Bernardino, CA 92415-0182

Dear David:

In our recent phone conversation, I notified you that I had extensive data collected in opposition to the Lake Arrowhead Village application, specific to the outdoor concerts. You invited me to submit the information.

Enclosed are 6 folders containing the part of the total research which is most relevant to our opposition to the application. Please distribute them to the planning staff. In the event that we will be called to a hearing before the Planning Commission, I have another collection, which can be ready to distribute upon request. I respectfully request that the folders be distributed exactly as offered and not copied in whole or in part by staffers. If you need more, please call me at my cell: 909.744.4709.

I realize that this looks like a big exhibit for a small area within Lake Arrowhead Village. To us it is a really big deal.

Thank you.



Mary Snaer

PUTTING THE CODES IN CONTEXT

SUBMITTED BY MARY SNAER
27871 PENINSULA DRIVE SOUTH
P O Box 1568
LAKE ARROWHEAD, CA 92352
909-744-4709 marysnaer@verizon.net

COMMENTS REGARDING THE **OUTDOOR CONCERTS PORTION** OF THE
LAKE ARROWHEAD VILLAGE APPLICATION, PROJECT P201300079/RMC.

- I. BRIEF HISTORY OF COMPLAINT
- II. COUNTY GENERAL PLAN STANDARDS
- III. LAND USE SERVICES COMMUNICATIONS
- IV. EMAIL COMMUNICATIONS FROM AFFECTED RESIDENTS
- V. ARROWHEAD LAKE ASSOCIATION NOISE POLICY
- VI. REQUESTED RESOLUTION

Fed Ex package to David Prusch March 22, 2013

I. BRIEF HISTORY OF COMPLAINT

In 2011, Dr. Kevin Snaer phoned the Lake Arrowhead Village Management to request mitigation of the volume of the concerts. THERE WAS NO REPLY.

In 2012, Mary Snaer checked out the situation and was appalled by the noise intrusion. Mary Snaer undertook the project of mitigation, beginning with email inquiries of residents likely to be impacted. One of the respondents was Attorney Ted Heyck who joined in with letters to six relevant officials at the time. His July 29 letter is in possession of the officials. Response came from Terri Rahhal, who met with us and outlined the process going forward. She informed us that the previous TUP expired in June, 2012 and concerts occurring were without permit. There was no Code Enforcement action against the Village. In August 2012, the Village submitted a TUP application and county LUS has requested further study of the noise issue.

In 2013, David Prusch notified Mary Snaer of the current permit application. We are not aware of any update. The Village is currently advertising and selling tickets to the 2013 concert series despite having no permit.

II. COUNTY GENERAL PLAN STANDARDS

Section VII, N.2. The county will strive to preserve and maintain the quiet environment of mountain, desert and other rural areas.

Section VII.M/N 1. The county will strive to preserve and maintain the quiet environment of the Mountain Region.

Page VII-2 "...Some key problem areas areoutdoor concerts..."

Page VVII-5. E. "... where the noise in question consists of intermittent single events, the report must address the effects of maximum noise levels in sleeping rooms in terms of possible sleep disturbance.

Some comments mentioned children and some adults unable to sleep.

We were directed to the General Plan by an architect who cited a lawsuit in Los Angeles County which found the county out of compliance with the General Plan.

Existing county codes regulating noise may not fit with the General Plan.

III. LAND USE SERVICES COMMUNICATIONS

The Village Concerts were allowed to continue in 2012 without a permit being issued, despite knowledge that there were significant complaints.



PLANNING DIVISION

85 N. Arrowhead Avenue, San Bernardino, CA 92415-0182

(909) 387-8311 Fax (909) 387-3223

<http://www.sbcounty.gov/landuseservices>

CHRISTINE KELLY

Director

August 10, 2012

Theodore Daly Heyck
Attorney at Law
2106 East Live Oak Drive
Los Angeles, CA 90068-3639

RE: Lake Arrowhead Village Summer Concerts

Dear Mr. Heyck:

In response to your letter dated July 26, this letter is a summary of actions taken by the Land Use Services Department to address noise complaints and use permit requirements for the summer concert series at Lake Arrowhead Village.

1. A Code Enforcement case has been opened. No citation has been issued at this time, due to on-going efforts of the operator to document compliance with noise standards and entitle the land use.
2. An application for a Temporary Use Permit (TUP) was submitted on August 3, 2012, and is currently under review by County Planning staff.
3. The operator submitted sound level measurements taken by an acoustical consultant during a concert on August 4, 2012, to support the TUP application. This preliminary report indicated that the concert was within the County's noise standards where measurements were taken, including what appear to be the nearest residences, and that no other auditory risks were observed.
4. County Planning staff has requested additional analysis to fully address noise performance standards according to section 83.01.080 of the County Development Code.
5. Action on the TUP application will be subject to appeal, and you will be notified of the action, as requested.

If you have any questions about the status of the TUP application, feel free to contact me at 909-387-4518 or by e-mail at terri.rahhal@lus.sbcounty.gov.

Sincerely,

TERRI RAHHAL, Planning Manager

cc: Christine Kelly, Director
Bart Brizzee, Principal Assistant County Counsel
Randy Rogers, Code Enforcement Program Manager

APPROVED: DEBBY M. JELDERY
County Executive Director

BRADY TIE TILT
JANICE RUTHERFORD

Board of Supervisors
First District
Second District
JOSE GONZALES
Fifth District

Third District
Fourth District



PLANNING DIVISION

100 Smoke Tree, Hesperia, CA 92345
(995-8140 Fax (760) 995-8167
http://www.sbcounty.gov/landuseservices

Christine Kelly
Director

May 09, 2012

Via certified mail

Effective Date: May 21, 2012
Expiration Date: June 24, 2012

Lake Arrowhead Village
C/O Rebecca Smith
P.O. Box 640
Lake Arrowhead, CA 92352

**RE: APN: 0335-101-49; PROJECT#: P201200184; TEMPORARY USE PERMIT (TUP) TO
ALLOW SEASONAL LAKE ARROWHEAD VILLAGE CONCERTS**

Dear Ms. Smith:

The County of San Bernardino Planning staff finds the proposed Temporary Use consistent with the intent of a Temporary Use Permit, subject to compliance with all applicable standards of the County Development Code. This TUP is issued for the proposed concerts from May 11, 2011 thru September 3, 2012, while a Revision to Approved Action is being processed to allow seasonal concerts on an annual basis at The Village. No Temporary Use Permit shall exceed the maximum time allowed; therefore, another TUP application may be necessary if the Revision has not been approved within 45 days of the date of this approval.

The following requirements shall apply:

- **Public Safety.** No short-term event activities authorized by this TUP shall become detrimental to the public health, safety, and welfare of the event visitors or persons residing or working in the neighborhood.
- **Building & Safety Inspection.** An approved, permitted "temporary structure," shall be subject to inspection and building permits; and shall not be used beyond the event duration described above to prevent such structure from becoming a permanent or long-term structure.
- **Fire Safety.** The applicant shall comply with all Code regulations and requirements deemed appropriate by the San Bernardino County Fire Department.
- **Code Enforcement.** The event shall be subject to Code Enforcement inspection and regulations.
- **Access & Temporary Improvements.** Vehicular and pedestrian Access, parking, temporary improvements and safety measures shall be in compliance with County Development Code.
- **Site Restoration.** The site shall be restored to its pre-event condition within 24 hours following the completion of the short-term activities.
- **Alcoholic Beverages.** Any and all required permit for sale or distribution of alcoholic beverages shall be obtained from the Alcoholic Beverage Control Board of California. The applicant shall comply with all requirements and/or Code regulations and recommendations deemed appropriate by the Alcoholic Beverage Control Board of California.
- **American with Disability Act.** All ADA regulations shall be met.
- **Food Vendors.** All Food vendors shall obtain a valid permit prior to the event. Any required one-day temporary food facility permits shall be obtained from the DEHS Food Section 48 hours prior to operation. The temporary food facility permit must be on site when the vendor's booth is inspected by DEHS Food Section Inspector. For information, please contact Food Services Division at (760) 243-3773.
- **Signs.** All temporary signs shall be consistent with the County Code Sign Regulations; and shall be removed within 24 hours following the completion of the short-term activities.

One of Supervisors

SPECIAL AGENT
LARRY J. JONES

TRAVIS J. JONES
JANET J. JONES

MARK J. JONES
MARK J. JONES

7 JUNE 2012

- **Water.** Provide water from an approved water source to all food vendor sinks, patron hand sinks, etc.
- **Waste Water.** Appropriate method of vendor waste water disposal shall be provided. Please consult EHS at (909) 387-4655.
- **Waste Disposal Systems.** Waste disposal systems shall be subject to Environmental Health Services inspection and approval. Please consult EHS at (909) 387-4655.
- **Refuse Disposal.** All junk and trash generated by the event shall be removed from the area within 24 hours.
- **Noise Level.** Noise at the event shall not exceed County Noise Standards of 55 dB(A) in residential areas from 7am-10pm. If the event continues after 10pm, the noise level in residential areas must not exceed 45 dB(A). Commercial area standards are higher. Please consult EHS at (909) 387-4655. 300 442 - 2283
- **Electrical Power.** Applicant shall obtain permits for temporary power poles or electric generators when required. Please contact Building & Safety for more information at (909) 387-8311. ~
- **Security.** The applicant shall comply with all Code regulations deemed appropriate by the San Bernardino County Sheriff's Department.
- **Traffic.** The applicant shall meet the requirements of the California Highway Patrol and use traffic control when deemed necessary.
- **Permits.** The applicant shall identify and secure all pertinent permits required for similar events. The applicant shall comply with all requirements and permit regulations deemed appropriate by the San Bernardino County Public Health Department, Emergency Medical Services; the San Bernardino County Fire Department and all others as deemed applicable.

Pursuant to San Bernardino County Code Title 8, Sections 86.08.010 and 86.08.020, any interested person may, within 10 days prior to the Effective Date, appeal this decision in writing to the Board of Supervisors. The appeal, together with the appropriate fee, must be made in writing on forms available from the Public Information Counter. This approval action becomes effective upon completion of the appeal period.

This permit is not valid unless all of the above conditions are fulfilled. The County reserves the right to immediately revoke/suspend this permit, and/or set additional conditions when deemed necessary to protect public health, safety and welfare.

Should you need additional information or simply have questions, please contact me directly at (760) 995-8156, or email me at oshahriari@lusd.sbcounty.gov.

Sincerely,

Oxso Shahriari

Oxso Shahriari, Planner
 LAND USE SERVICES DEPARTMENT; Planning Division

cc: Heidi Duron; Supervising Planner
 Daniel Ayera; Customer Service Unit Supervisor
 Building & Safety; Bill Fenn/San Bernardino
 Building & Safety; Luis Guardado/Hesperia
 Environmental Health Services; Hal Houser
 County Fire; Brian Headley/Hesperia
 Hazardous Materials; Dwane Pianalto
 File

2007 3020 0000 3101 2587

U.S. Postal Service TM	
CERTIFIED MAIL [®] RECEIPT	
(Domestic Mail Only; No Insurance Coverage Provided)	
For delivery information visit our website at www.usps.com	
OFFICIAL USE	
Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$
Sent To	Postmark Here
Street, Apt. No. or PO Box No.	
City, State, ZIP	
Lake Arrowhead Village C/O Rebecca Smith P.O. BOX 640 Lake Arrowhead, CA 92352	
PS Form 3800	Instructions

IV. EMAIL COMMUNICATIONS FROM AFFECTED RESIDENTS

Inquiry sent by Mary Snaer to residents which may be affected by the concert noise. The invitation was to simply respond if they heard the concerts. However, many submitted more lengthy comments.

A study was conducted by Weiland Acoustics, Irvine, on August 31 31, 2012. It was taken on land at the end of Point Hamiltair, the nearest land across the lake from the Village. The study is the property a land affected resident.

The acoustical engineer included this comment: "It is noted that the concert noise was clearly audible at the measurement location. The songs being played were clearly identifiable and speech broadcast over the concert noise system could be readily understood"

This notation confirms the email comments submitted by affected residents.

TO: Terri Rahhal, Land Use Services
Randy Rogers, Code Enforcement
Dave Prusch, Supervising Planner

Originals
Copies
3 pages
(Some new since
gave to Ms. Rahhal)

RE: Evidence of protest against Lake Arrowhead Village concerts

1. E-mails from complainants
2. Unsolicited e-mail from Village Business Owner
3. Arrowhead Lake Association Amplified Music Policy

Note: The noise study submitted by P.A. Penardi is not responsive to the complainants.

1. Decibel meters measure sound pressure, therefore wind on the lake and boat noise are included in any noise measurements taken from a boat on the lake at locations 1 and 2.
2. Location 3 is at a lower elevation, behind two story buildings and trees.
3. The most valid evidence is testimony from residents who actually hear the concerts from their homes, where they do not hear much boat activity. These higher elevations are the impacted areas.

We are not sure how the county codes relate to this mountain lake forest setting and we anticipate your continued guidance.

Village Noise Complainants

NORTH DISTRICT

- 1.** Kevin and Shannon Snaer
27580 North Shore Road
- 2.** Pat Jongeris
Tavern Bay
- 3.** Bob and Cheryl Smith
28227 North Shore road
- 4.** Jon Brownell
28016 North Shore road
- 5.** Ted Heyck
Tavern Bay
- 6.** Glenn and Gail Taylorson
27901 North Shore Road
- 7.** Carolyn and Ernest Johnson
27871 North Shore Road
- 8.** Art and Marianne Day
28061 North Shore Road
- 9.** Doug Cairns
Tavern Bay
- 10.** Lee and Dan Johnson
27518 West Shore Road
- 11.** Allan Keller
26732 Alpen
- 12.** Harry and Gretchen Sherman
27830 Alpen Dr. (Upper off North Bay)
- 13.** Chris and Kelley Wallace
27888 North Shore Road
- 14.** Larry and Shelley Satcher
28078 North Shore Road
- 15.** Rodney Buck
North Shore Road
- 16.** Alice Seebach
27969 North Shore Road
- 17.** Jinny and Scott Wilcott
27597 West Shore Road
- 18.** Pat and Chris Vancura
28235 North Shore Road
- 19.** Sherwin Grossman

SOUTH DISTRICT

- 1.** David and Emily Dahl
259 Blue Lake Road

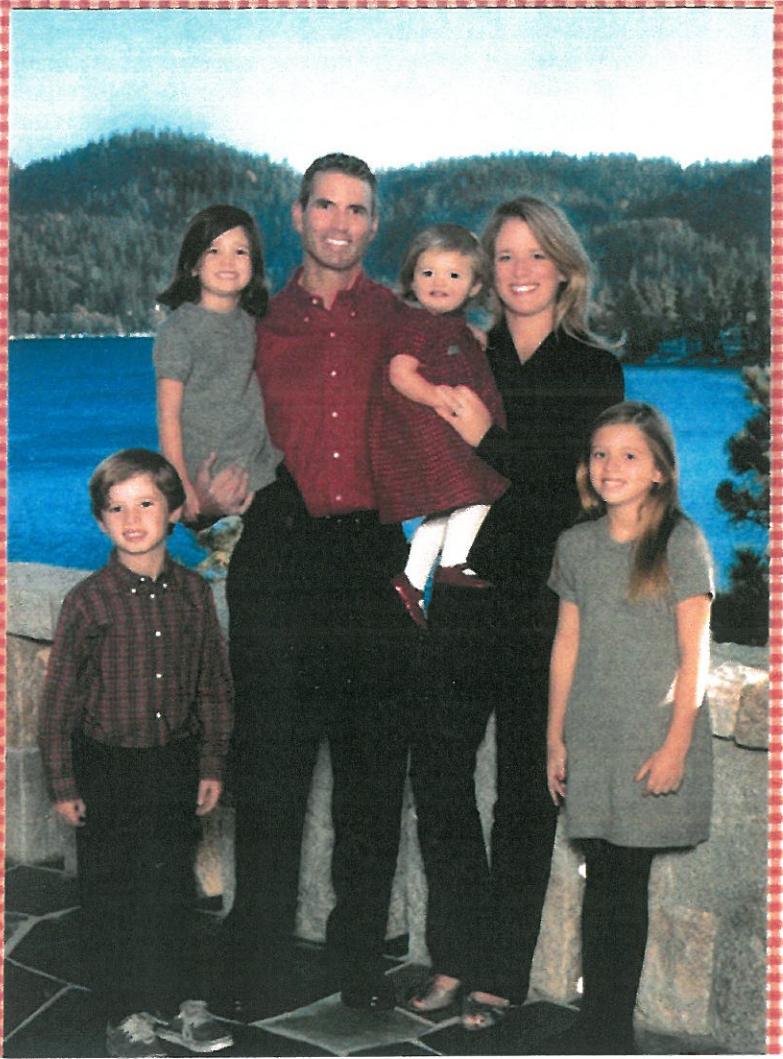
2. Bill von KleinSmid
335 Jasmine Lane
3. Pat and Tom Cunningham
365 John Muir Road
4. Tom and Tannis Smith
300 N. John Muir Road
5. Robert and Kathleen Dahl
213 Blue Lake Road
6. Pine Mountain Camp(40 acre property)
365 Mittry Lane
7. Kay Mc Namara
Village Condos

WEST DISTRICT

1. William and Mary Snaer
27871 Peninsula Drive South
2. Dr. Richard and Sandra Kenfield
28049 Peninsula Drive South
3. Eilene Raiden
28018 Peninsula Drive South
4. Gene Johnson
Peninsula Drive South
5. Ken and Nancy Camarella
27455 Bay Shore Drive

GRASS VALLEY DISTRICT

1. Patti McGonigle
819 Golf Course Road
2. Christi Schneider
Augusta Drive



ORIGINAL COMPLAINT

PHONE MESSAGES TO
VILLAGE
MANAGEMENT
STARTING IN 2011
WERE NOT
RETURNED

Page 1 of 2

Mary Snaer

From: "ksnaer" <ksnaer@earthlink.net>
To: "Mary Snaer" <marysnaer@verizon.net>
Sent: Monday, August 13, 2012 4:19 PM
Subject: RE: Lake Arrowhead Village Concerts

We would like to have my input included in the report to Land Use Services.

The volume of the concerts varies, but has increased in recent years. Last season the concerts ended closer to 10pm than the reported 9pm. Our four children, ages two to nine, have asked if we could turn the music down because it has been keeping them awake.

We prefer to eat outside in the summer, and would like to listen to soft music in a relaxing environment. The concert music is so loud that it overwhelms our music. The volume level required to overcome the village music would be so loud that it would prevent conversation.

Because of work, we can only enjoy the lake on weekends. The concert series occurs every night that we are on the mountain for the entire summer season.

The village management has ignored our complaints and will not return e-mails or phone calls.

Shannon and Kevin Snaer
28075 North Shore Rd
Lake Arrowhead

Mary Snaer

From: Brownell <brnlassoc@aol.com>
Sent: Monday, July 09, 2012 1:33 PM
To: marysnaer@verizon.net
Subject: Re: Lake Arrowhead Village weekend concert noise level

Hello Mary Snaer,
Thanks for your e-mail regarding the concerts in the village. We have a home on the North Shore and on weekends we can hear the music blasting from across the lake. We have called in the past but got nowhere so we gave up. I understand the concerts bring business to the village but the Village Management must understand they are not good neighbors due to the loud music and other matters as well. We do not attend the concerts due to a select group of rowdy attendees that always show up at these events. We are well aware of security problems that have arisen during and after the events. The Village Management should not only lower the amplification of the sound system, they should also create some back drop acoustical sound boards to keep the noise better contained. This would not be difficult for them to do but we all know they have not been responsive to the Residents of Lake Arrowhead. I must be honest in saying that we do not come to the village as much as in the past. We have yet to visit the Village this year. Many businesses we used to patron have closed and the Public restrooms are deplorable and are very poorly maintained. This current management is focused on money alone and they make zero effort to work with the Lake Arrowhead Residents. They do not give back to the community but they want to take our dollars. This is sad as the people effected most by their mis-management are the businesses in the village.

We will continue to stay on the North Shore.

Sincerely,
Ron M. Brownell
28016 North Shore Road
Lake Arrowhead, CA.

Mary Snaer

From: noopy66@aol.com
Sent: Monday, July 09, 2012 11:51 PM
To: marysnaer@verizon.net
Subject: Re: FW: Lake Arrowhead Village weekend concert noise level

We live near Tavern Bay and on the weekends the music is very loud. We sit on the deck and feel like we are at the concert. Not only do we not like the music they select, the community is not happy with the type of people that come up from down the hill to these concerts.

Pat Jongeris

Mary Snaer

From: Waggoner, Marianne @ Ontario <Marianne.Waggoner@cbre.com>
Sent: Monday, July 09, 2012 7:12 PM
To: Mary Snaer
Cc: Day, Art @ Ontario
Subject: RE: Lake Arrowhead Village weekend concert noise level

Dear Mary,

I am so grateful to receive your email. You may remember me from my very brief time on your ALA committee. You should know that I have made numerous efforts to voice my concerns over the volume of the concerts....to no avail. I have not only called, but gone to meet with the Village Management and they told me that I was the only one that had ever complained!!

Please note that Art and Marianne Day would like our names added to your list. Our address is 28061 North Shore, Lake Arrowhead. You may reach me at 909-223-7319, by cell, or 909-336-2767 at home. As well, Art and I own Pine Mountain Camp, a 40 acre property on the south side of the lake.... 365 Mitty Lane, Lake Arrowhead. We suffer from excess noise there as well.
Thank you!!

1.
2

Marianne Day

Mary Snaer

From: Glenntaylorson@aol.com
Sent: Monday, July 09, 2012 9:46 PM
To: marysnaer@verizon.net
Subject: Re: Lake Arrowhead Village weekend concert noise level

To whom it may concern.

We are extremely annoyed with the noise level from the week end concerts from the village. We live on the North Shore, directly north of the village and the noise is totally unacceptable. We can't even leave our windows or doors open or enjoy our beautiful deck because of the volume of the music. This is not what we signed up for, and we are sure there must be local laws that prohibit the unacceptable noise level coming from the village. We have talked with several of the village shop owners and they agree that the noise is unacceptable and have not received relief from the management. Just this week end, one shop owner mentioned the management tries to manage the level but many of the groups insist they need to ramp up the volume in order to play their music. THIS IS A PROBLEM, and I would encourage the management to take action soon because many of our neighbors are about to take some serious action as a group.

Sincerely,

Glen and Gail Taylorson
7901 North Shore Rd. Lake Arrowhead
Mailing address: 2138 Roanoke Rd., San Marino, CA 91108 626/ 576-7888

Mary Snaer

From: Patricia Vancura <pcvancura@gmail.com>
Sent: Monday, August 27, 2012 4:01 PM
To: marysnaer@verizon.net
Subject: Summer Concert Noise

Mary: Thank you for providing leadership in the effort to protect our peaceful mountain environment at Lake Arrowhead. While we believe that there is a proper and legitimate roll for summer concerts at the Lake, it is our opinion that such concerts should be primarily for the enjoyment of lake residents. When the concerts annoy residents and undermine their quality of life we believe that the concerts should be curtailed in number and duration and the volume should be regulated so as not to adversely affect the residents. If satisfactory results are not obtained with regulatory measures, the concerts should be eliminated. Under no circumstances should merchants in the area be allowed to make money off activities that detract from our environment and undermine the resident's quality of life.

Pat and Chris Vancura
8235 North Shore Rd.
Lake Arrowhead. E-mail: pcvancura@gmail.com

Mary Snaer

From: Sandrakenfield@aol.com
Sent: Monday, August 27, 2012 4:24 PM
To: marysnaer@verizon.net
Subject: Lake Arrowhead Village Concert Series

We have been very unhappy about the loud noise from the bands coming across the lake, on the weekends, and it lasts longer than 9:30 pm. Most of the time, it lasts until 10:30 pm or later. Then after the music stops, there is noise coming from the people partying after the concerts until midnight or after, and they are very LOUD.

We do not have air-conditioning, so we keep our sliding glass doors and windows open at night. With all the noise, from the village, we have to keep them closed and it gets very warm inside the house.

We had weekend visitors and they asked us, "how do you stand this noise every weekend? We couldn't get to sleep until after midnight."

We go up to our home, on Point Hamiltair, to enjoy the mountains, lake and peace. Please do something to give this back to us.

*Thank you very much.
Dr. Richard & Sandra Kenfield
Box #93 Point Hamiltair*

Mary Snaer

Subject: FW: Environmental concerns about the Lake Arrowhead Village Concert series.

From: Saeflash@aol.com [<mailto:Saeflash@aol.com>]

Sent: Friday, September 07, 2012 4:04 PM

To: marysnaer@verizon.net

Subject: Re: Environmental concerns about the Lake Arrowhead Village Concert series.

Mary,

We live in Blue Jay Bay, right across from the Village concerts. We sure do hear them here and the volume there in the village must be unbearable! If we want to spend a quiet evening on our patio, it's difficult to have friends over and just "visit" because of the noise on Saturday nights.

Ken and Nancy Camarella
27445 Bay Shore Dr,
Blue Jay, CA 92317

From: eraiden@aol.com

Sent: Wednesday, September 05, 2012 12:26 PM

To: marysnaer@verizon.net

Subject: village concerts

Hi Mary,
Sorry this is late in getting to you.

I am very disturbed by the noise emanating from the bands in the village on the weekends. We are able to hear the music at our house across the lake. A few weeks ago the band played until after 11PM and interfered with our ability to go to sleep. I am not against entertainment in the village. However, I believe that the sound needs to be lowered and that the concerts should end by 9 PM.

Sincerely,
Eilene Raiden
28018 Peninsula Dr. South
Lake Arrowhead

Subject: FW: Village Concerts #5

From: Gene Johnson [<mailto:mom4all@verizon.net>]

Sent: Tuesday, September 11, 2012 5:30 PM

To: marysnaer@verizon.net

Subject: Re: Village Concerts #5

Mary, We would also like the noise reduction. gene

Mary Snaer

To: Sherwin Grossman
Subject: RE: Environmental concerns about the Lake Arrowhead Village Concert series.

-----Original Message-----

From: Sherwin Grossman [<mailto:adele@gte.net>]
Sent: Friday, September 07, 2012 4:45 PM
To: Mary Snaer
Subject: Re: Environmental concerns about the Lake Arrowhead Village Concert series.

I am opposed to loud music on a continuing basis - Sherwin Grossman - Lake Arrowhead

Mary Snaer

Subject: FW: Environmental concerns about the Lake Arrowhead Village Concert series.

From: Christi Schneider [<mailto:christi92317@yahoo.com>]
Sent: Sunday, September 09, 2012 4:25 PM
To: Mary Snaer
Subject: Re: Environmental concerns about the Lake Arrowhead Village Concert series.

Mary,
We can't hear the concerts from where we live on Augusta, but I sympathize with those that can, since we occasionally hear loud events at Alpine camp. I believe they should try some sound mitigating devices, but they could also turn their amplification down quite a few notches; a concert doesn't have to be deafening in order to be enjoyed. Also, if they limited the concerts to Friday or Sunday nights it would be less of a disturbance to the weekenders. I think they bring more trouble than good to our community considering the burden it puts on the businesses to remain open, the liability as evidenced by several life threatening fights, and the danger of intoxicated people driving down the mountain late at night.

ARROWHEAD LAKE ASSOCIATION

(Mutual Benefit Corporation, Owners of Lake Arrowhead)

7 member elected Board of Directors

Jack Knight, President

Jeff Altmeyer, Vice President

Allan Keller, Director At-large

Submitted e-mail

Patti McGonigle, Director Grass Valley

Signed petition

Mary Snaer

From: Jack Knight <jackknight@me.com>
Sent: Monday, June 18, 2012 4:41 PM
To: Mary Snaer
Cc: Captain Rick Ells
Subject: Re: Concert noise

Very well said! I do enjoy some of the concerts at the village but I also feel the volume can be turned down a bit.

Thank you,
Jack Knight
Cell 909-213-7899
Home 909-336-4929

From: brianjaltmeyer@aol.com
Sent: Tuesday, June 12, 2012 11:23 AM
To: marysnaer@verizon.net; JRutledge@ala-ca.org; Akeller@dowlinghailes.com;
jackknight@me.com; janegstjohn@gmail.com; samanthaalasouth@yahoo.com;
tomolhasso@verizon.net
Subject: Re: Village bands.

Mary, sorry it has taken me so long to respond.

Cheri and I went with our daughter to last Saturday night's concert featuring the Chicago tribute band. I was very surprised to see how many ALA members we ran into while there. A few members even approached me to talk about certain subjects. We had a really great time but I will tell you, after the concert one of the band members spoke to us and asked about how the sound was. We told him that there was a lot of feedback and it needed some work. Cheri and I agree that it really doesn't need to be so loud and that is probably why the amps weren't working so hot. The actual concert area is not very large so it wouldn't hurt if they turned it down a notch, in fact it would probably sound better to the concertgoers.

We have always had noise problems during the summer around the lake, water ski races etc... Cheri and I both remember growing up, hearing the bands at the Chalet on Friday & Saturday nights till 2 in the morning, her on Emerald and myself at Old North Shore, at least the bands in the Village only play till 9. I think it would be best for all to negotiate turning it down a notch.

Thanks,

Jeff

Mary Snaer

From: Carolyn Johnson <cmjohnson313@yahoo.com>
Sent: Monday, July 09, 2012 1:58 PM
To: Mary Snaer
Subject: Re: Lake Arrowhead Village weekend concert noise level

Carolyn & Ernest Johnson
17871 North Shore Road
Lake Arrowhead, CA 92352

We like to enjoy our patio for entertaining and dining during the warm summer months and find that often we must put up with annoying music from the Village Stage. It's embarrassing when we have friends up from down the hill and they comment on the disturbing noise.

Carolyn Johnson

Mary Snaer

From: Lee Johnson <lauraleej@sbcglobal.net>
Sent: Monday, July 09, 2012 11:59 AM
To: Mary Snaer
Subject: Re: Lake Arrowhead Village weekend concert noise level

Lee and Dan Johnson
7518 West Shore Rd.
and, yes, we can hear the music on occasion!

Mary Snaer

From: Robert H. Dahl <rhd1000@roadrunner.com>
Sent: Wednesday, July 11, 2012 8:53 AM
To: Mary Snaer
Subject: Re: Lake Arrowhead Village weekend concert noise level

Robert & Kathleen Dahl
213 Blue Lake Road
Lake Arrowhead

WE AVOID THE VILLAGE DURING THE CONCERTS

Mary Snaer

rom: Allan Keller <AKeller@dowlinghailes.com>
ent: Monday, July 09, 2012 1:53 PM
o: Mary Snaer
ubject: RE: Lake Arrowhead Village weekend concert noise level

AGREE – THE NOISE LEVEL IS MUCH TOO HIGH. WE CAN HEAR IT ACROSS THE LAKE ABOVE NORTH BAY. IT SEEMS TO BE GETTING LOUDER AND LOUDER EACH YEAR.

ALLAN P KELLER
Partner
Dowling Hales . Dowling Hales Securities, LLC .
10461 Boothill Road . Rancho Mirage . CA 92270

h: Office - 1 760 770 4090
Cell - 1 760 831 2724
-mail: akeller@dowlinghailes.com

I AM INTERESTED IN COMMUNICATING SUPPORT FOR FILING A COMPLAINT WITH COUNTY CODE ENFORCEMENT AGAINST THE VOLUME AND DURATION OF THE THIRTY NINE NIGHTS OF THE LAKE ARROWHEAD VILLAGE OUTDOOR CONCERTS.

NAME	SIGNATURE	ARROWHEAD STREET ADDRESS
1. MARY SNAER	Mary Snaer	27871 Peninsula Dr. South
2. PATTI MCGONIGLE	P. McGonigle	819 GOLF CRES. RD.
3.		

Although some responded with commentary, others simply listed their names for an on-line petition

Mary Snaer

From: dadahl3@cox.net
Sent: Monday, July 09, 2012 6:08 PM
To: Mary Snaer
Subject: Re: Lake Arrowhead Village weekend concert noise level

David & Emily Dahl
159 Blue Lake Road
Lake Arrowhead, CA 92352

Mary Snaer

From: Patricia Cunningham <harkenthedog@yahoo.com>
Sent: Monday, July 09, 2012 2:08 PM
To: Mary Snaer
Subject: Re: Lake Arrowhead Village weekend concert noise level

Pat and Tom Cunningham
65 John Muir Road
Lake Arrowhead

Pat Cunningham 

Mary Snaer

From: margiebill <margiebill@cox.net>
Sent: Tuesday, July 10, 2012 5:57 PM
To: 'Mary Snaer'
Subject: RE: Lake Arrowhead Village weekend concert noise level

Il von KleinSmid
15 Jasmine Ln.
Lake Arrowhead, CA 92352

Mary Snaer

From: HarryRSherman@aol.com
Sent: Wednesday, July 11, 2012 5:11 PM
To: marysnaer@verizon.net
Subject: Re: Lake Arrowhead Village weekend concert noise level

Harry & Gretchen Sherman
17830 Alpen Drive (upper Alpen off North Bay)
Lake Arrowhead, Ca. 92352

a message dated 7/10/2012 3:02:28 P.M. Pacific Daylight Time, marysnaer@verizon.net writes:

Mary Snaer

From: THOMAS SMITH <tom@pacsky.com>
Sent: Monday, July 09, 2012 12:51 PM
To: Mary Snaer
Subject: Re: Lake Arrowhead Village weekend concert noise level

Tom & Tannis Smith
100 N John Muir Rd

Mail: 3849 Eureka Dr
San Francisco CA 94604

Tom Smith's iPhone 818 512-8056
tom@pacsky.com

Mary Snaer

From: Doug Cairns <cairnsdm@aol.com>
Sent: Monday, July 09, 2012 7:55 PM
To: Mary Snaer
Subject: Re: Lake Arrowhead Village weekend concert noise level

Douglas Cairns. Tavern Bay

Text from my iPhone

Mary Snaer

From: Alice Seebach <aliceseebach6@gmail.com>
Sent: Monday, July 30, 2012 8:21 PM
To: marysnaer@verizon.net; Waggoner, Marianne @ Ontario
Subject: Re: FW: Concert/ and Liquor Related Permits for Lake Arrowhead Village Concert Productions

Thank you, Marianne. I agree with your comments and the sentiments expressed by others. Mary, please add Alice Seebach, 27969 North Shore Road.

LETTER FROM A VILLAGE MERCHANT INDICATING TYPICAL REACTION FROM MERCHANTS WHO ARE OPPOSED TO THE CONCERTS.

Mary,

Our organization is not promoting the area as an entertainment venue. The concerts destroy my afternoon business on weekends at my store, so I'm with you. I have NEVER been pro-concert. The people that come up for the FREE concerts do not add anything financially to the merchants. They just take up the parking which keeps real shoppers away - they throw trash everywhere and make the place look like a ghetto and the class of some of the concert attendees is not the type of people we want to attract.

The Lake Arrowhead Resort & Tourism Association is all about advertising the communities as an area to vacation and shopm dine and go to our area recreation attractions, not come up for a free concert and just take up space. Don't worry about us.

Regards,

I loved your letter to the editor that appeared in the news paper a few weeks ago. Glad to hear that something is being done.

**GOING DOOR TO DOOR SEEKING INPUT FROM VILLAGE
MERCHANTS, I WAS SURPRISED TO LEARN THAT THE
MAJORITY OF MERCHANTS DID NOT BENEFIT FROM THE
CONCERTS. HOWEVER, THEY EXPRESSED FEAR OF
RETALIATION FROM THE VILLAGE OWNERS (RENT
RAISES) IF THEY MADE PUBLIC STATEMENTS.**

V. ARROWHEAD LAKE ASSOCIATION NOISE POLICY

In response to complaints about loud music originating from boats the Arrowhead Lake Association adopted a noise policy addressing boat sound systems.



**Board of Directors
JULY 28, 2012 AGENDA**

TO: Board of Directors
PREPARED BY: John P. Rutledge, General Manager
SUBMITTED BY: Samantha Allen-Newman, Chair – Lake Operations and Maintenance Committee
SUBJECT: Amplified Music – Adoption of Policy

SYNOPSIS:

A policy regarding amplified music has been drafted by the Lake Operations and Maintenance Committee.

BACKGROUND:

This issue arose as a part of member concerns expressed regarding the misuse of Lone Pine Island. The Board of Directors, in May of 2012 moved to limit amplified music on both the lake and Arrowhead Lake Association property. The task of drafting such a policy was assigned to the Lake Operations and Maintenance Committee and the following policy has been drafted.

Amplified Music

It shall be the policy of the Arrowhead Lake Association to limit amplified music to levels that do not disturb other members' enjoyment of Lake Arrowhead and ALA property. This policy shall be enforced as a rule of the association and members and their guests may be asked to reduce the amplification of music by any Arrowhead Lake Association employee.

In preparing this policy, the committee recognizes that appropriate levels of amplification may vary based on time, place and circumstances. They further recognized that staff enforcing any such policy would need to exercise judgment on a case by case basis.

RECOMMENDATION:

It is the recommendation of the Lake Operations and Maintenance Committee that the above policy be adopted effective immediately and that violation of this policy be considered prohibited use of the lake or Arrowhead Lake Association property.

VI. REQUESTED RESOLUTION

We received varied suggestions for relief from the noise invasion.

1. Deny the application for continuing disturbance of the peace. (PC415)
2. Erect a sound barrier wall around the entire stage and audience area.
3. Stage the concerts indoors at the Village empty commercial spaces.
4. Stage the concerts in the afternoon from 3 to 6.
5. Limit the concerts to Friday nights only.
6. Limit the concerts to one per month: May, June, July August, Sept.
7. Condition should be in compliance with the County General Plan noise goal for the mountains. (Quiet environment)
8. Whatever mitigation the county applies to the effects of the concerts must be regularly enforced by Code Enforcement.

It is not our concern that the Lake Arrowhead Village Owners (Investors based in northern California) have scheduled bands and sold tickets for the 2013 season AGAIN WITHOUT A PERMIT IN PLACE. Their attitude is one of "scofflaws". Cease and desist orders are issued regularly when needed.

Please help the full time and part time property owners (all full time taxpayers) in our quest for relief.

Some of my past civic experience indicates you can be of help where we were ignored by Lake Arrowhead Village.

San Marino Unified Board of Education, 12 years.

Arrowhead Lake Association Board of Directors, 13 years.

San Bernardino County Grand Jury, 1 year.

Mary Snaer
3/22/2013



**SAN BERNARDINO COUNTY
LAND USE SERVICES
PLANNING PROJECT NOTICE**

385 North Arrowhead Avenue, First Floor, San Bernardino, CA 92415-0182

Referral Date:
March 13, 2013

FISCAL ADMIN

2013 MAY 24 PM 2:41

ATTENTION PROPERTY OWNERS

Page 1 of 2

The development proposal listed below has been filed with County Planning. Please comment in the space below. You may attach additional pages as necessary.

Your comments must be received by Planning no later than March 27, 2013 to be sure that they are included in the final project action. However, comments will be taken up to the time of the project decision. Please refer to this project by the Applicant's name and the Assessor Parcel Number indicated below. If you have no comment, a reply is not necessary. If you have any questions regarding this proposal, please contact Planner, David Prusch at (909) 387-4122 or mail your comments to the address above. If you wish, you may also FAX your comments to (909) 387-3223.

**RVN
D.P.**

ASSESSOR PARCEL NUMBER: 0335-101-49 (See map below for more information)

PROJECT NUMBER: P201300079/RMC

APPLICANT: KADTEC - ADAM PHILLIPS

LAND USE DISTRICT (ZONING): LA/CG

IN THE COMMUNITY OF: LAKE ARROWHEAD/2ND/SUPERVISORIAL DISTRICT

LOCATED AT: HIGHWAY 173, NORTH SIDE; HIGHWAY 189, EAST OF

PROPOSAL: Revision to an Approved Action to permit multiple events within the Lake Arrowhead Village commercial center to include the Summer Concert Series, Oktoberfest, Farmer's Market Night, the Car, Motorcycle and Boat Show, Halloween entertainment, holiday concerts, and other similar recurring events.

If you want to be notified of the project decision, please print your name clearly and legibly on this form and mail it to the address above along with a self-addressed, stamped envelope. All decisions are subject to an appeal period of ten (10) calendar days after an action is taken.

Comments (If you need additional space, please attach additional pages):

My husband and I own a home on North Shore - directly across from the Village. In the summer months we are uncomfortable on our patio as the sounds from the concerts are loud and unpleasant. I am unhappy and distressed that you are turning our community into a "Laughter" type playground / party town. We live in Lake Arrowhead because of the beautiful environment and quality of life. If you choose to have concerts, please reduce the noise, volume, and do fewer of them - with better bands. Why do we have to have them every night or every weekend?

VICINITY MAP



SIGNATURE *Marianne Day* DATE *3/24/13* AGENCY

IF THIS DECISION IS CHALLENGED IN COURT, SUCH CHALLENGE MAY BE LIMITED TO ONLY THOSE ISSUES RAISED IN WRITING AND DELIVERED TO LAND USE SERVICES BEFORE THE PROJECT DECISION IS MADE.

IF A PUBLIC HEARING IS HELD ON THE PROPOSAL, YOU OR SOMEONE ELSE MUST HAVE RAISED THOSE ISSUES AT THE PUBLIC HEARING OR IN WRITTEN CORRESPONDENCE DELIVERED TO THE HEARING BODY AT, OR PRIOR TO, THE HEARING. DUE TO TIME CONSTRAINTS AND THE NUMBER OF PERSONS WISHING TO GIVE ORAL TESTIMONY, TIME RESTRICTIONS MAY BE PLACED ON ORAL TESTIMONY AT ANY PUBLIC HEARING ABOUT THIS PROPOSAL. YOU MAY WISH TO MAKE YOUR COMMENTS IN WRITING TO ASSURE THAT YOU ARE ABLE TO EXPRESS YOURSELF ADEQUATELY.

*28061 North Shore
Lake Arrowhead*

I appreciate your consideration of my request. I know many neighbors who feel the way I do. Thank you.

David A. Dahl
259 Blue Lake Road
PO Box 2102
Lake Arrowhead, CA 92352
dadahl1234@gmail.com

April 6, 2014

Mr. Reuben Arceo, Contract Planner
County of San Bernardino Land Use Services
Planning Division 385 N. Arrowhead, First Floor
San Bernardino, CA 92415

Sent by Email to: Reuben.arceo@lus.sbcounty.gov

Re: APN: 0335-101-49
PROJECT No. P201300079/CUP
OUTDOOR CONCERTS AT LAKE ARROWHEAD

Dear Mr. Arceo:

I am a resident at 259 Blue Lake Road, Lake Arrowhead, CA 92352. I live within 1,000 feet of the Lake Arrowhead Village.

I strongly object to the issuance of a Conditional Use Permit (CUP), for outdoor concerts at Lake Arrowhead Village!!

The noise is so loud that I cannot sleep even with the windows closed! The Sheriff has been contacted numerous times on the noise level.

The 43 page Initial Study has many flaws and errors. It erroneously states that the project will have a Less than Significant effect on noise levels in the vicinity even with mitigation. The noise blasts from the concerts is unbearable.

The Noise Measurement Locations as shown on Exhibit 3 make no reference to the residents around Village Bay, who live within 1,000 feet of the village. Lake Arrowhead Village abuts Village Bay. There is nothing to stop the noise that travels across the waters of Village Bay and Orchard Bay to the residents around those bays. Because there were no noise measurements in these Bays, the Penardi noise survey is fatally flawed.

The Penardi noise survey admits in Table 2 that sound levels at Site No. 4 EXCEEDED the 55 dB threshold and had physical obstructions to the sound. An examination of Site 4 on Exhibit 3 shows that the noise to that site did not pass over water. We live approximately the same distance, without obstructions, so we get more of a noise impact.

The Penardi survey notes that a noise level site 4,000 feet away from the band stand - almost a mile - has a decibel level of 50dB. My home is within 1,000 feet from the bandstand. The noise is overwhelming!

The Penardi report ignored the many residents homes in Village Bay and adjacent to the Village. Noise level at lake level are not the same as noise level at residences.

Page 2 of the Initial Study states that the "Summer Concert Series music concerts are to be held primarily on Friday nights from 6:30pm to 8:30pm from Memorial Day through Labor Day...." Did the Project Sponsor (Lake Arrowhead Village) make that representation to San Bernardino County? It is my understanding that 41 concerts are scheduled on every Friday and Saturday night from mid May through Labor Day and they may last later than 8:30. If the Project Sponsor made a misrepresentation to the County, it's application should be rejected.

I pray that the Project will be rejected and that litigation will not be necessary.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "D A Dahl". The signature is written in a cursive, flowing style.

David A. Dahl

Arceo, Reuben

From: Robert H. Dahl <rhdl1000@gmail.com>
Sent: Monday, April 07, 2014 10:26 AM
To: Arceo, Reuben
Cc: Dahl, Kathleen H
Subject: 4-7-14 letter to Mr Arceo

KATHLEEN H, DAHL
P.O. Box 964
213 Blue Lake Road
Lake Arrowhead, CA 92352
Email address: khd1000@gmail.com

April 7, 2014

Mr. Reuben Arceo, Contract Planner
County of San Bernardino Land Use Services
Planning Division 385 N. Arrowhead, First Floor
San Bernardino, CA 92415

Sent by Email to: Reuben.arceo@lus.sbcounty.gov

Re: APN: 0335-101-49
PROJECT No. P201300079/CUP
OUTDOOR CONCERTS AT LAKE ARROWHEAD

Dear Mr. Arceo:

I am a resident at 213 Blue Lake Road, Lake Arrowhead, CA 92352. Blue Lake Road overlooks Village Bay. I have enjoyed our home for more than 75 years.

I strongly object to the issuance of a Conditional Use Permit (CUP) that would allow outdoor concerts at Lake Arrowhead Village.

The 43 page Initial Study has many flaws and errors. For example, it erroneously states that the project will have a "Less than Significant" affect on noise levels in the vicinity even with mitigation. The noise from the concerts is unbearable.

The Noise Measurement Locations as shown on Exhibit 3 make no reference to the many residents around Village Bay and Orchard Bay. Lake Arrowhead Village is immediately next to Village Bay. There are no barriers to stop the noise that travels across the waters of Village Bay and Orchard Bay to the residents around those bays, including me. Because there were no noise measurements at the residences of these Bays, the Penardi noise survey is fatally flawed.

It is noteworthy that the Pernardi noise survey admits beneath Table 2 that sound levels at Site No. 4 EXCEEDED the 55 dB threshold. An examination of Site 4 on Exhibit 3 shows that the noise does not pass over water to that Site.

It is shocking to note (if not merely interestingly to note) that the noise level at a site 4,000 feet from the bandstand has a decibel level of 50dB (Site No. 3). Site No. 3 is almost a mile away from the Village and Village Bay. Village Bay (and our home) is only a few hundred feet from the Village and it is no wonder that the noise from the concerts is exceedingly overwhelming and unbearable.

The residents of Village Bay and Orchard Bay were ignored in the Penardi noise survey.

Lake Arrowhead Village is in line-of-site to hundreds (if not thousands) of homes next to the lake that have also been ignored by the Penardi noise survey. All of these homes are ABOVE lake level. Noise measurements ON the lake are irrelevant. The residents of many homes above the lake do not hear boat noise but those residents can't avoid the extremely loud from the concerts

Page 2 of the Initial Study states that the "Summer Concert Series music concerts are to be held primarily on Friday nights from 6:30pm to 8:30pm from Memorial Day through Labor Day...." Did the Project Sponsor (Lake Arrowhead Village) make that representation to San Bernardino County? It is my understanding that 41 concerts are scheduled on every Friday and Saturday night from mid May through Labor Day. If the Project Sponsor made a misrepresentation to the County, it's application should be rejected.

There is no basis for a Negative Declaration and the Project should be rejected

The Project and any Negative Declaration are ripe for litigation.

Respectfully submitted,

Kathleen H. Dahl

Arceo, Reuben

From: Mary Snaer <marysnaer@verizon.net>
Sent: Thursday, April 03, 2014 11:56 AM
To: Arceo, Reuben
Cc: Supervisor Janice Rutherford
Subject: Lake Arrowhead Village Concerts

T0: San Bernardino Planning Commission:

RE: The Village Concerts component of the CUP Project No: P201300079/CUP should be downgraded to a TUP due to the following problems in the Draft initial Study:

FROM: Mary Snaer

27171 Peninsula Drive South, Lake Arrowhead, CA, Mail: PO Box 1568, 92352

Dear Commissioners:

In 2012 I submitted to Terri Rahhal a spiral bound notebook of comments from Lake Arrowhead residents testifying to their experiences with the Lake Arrowhead Village concerts. I did ask that all members of the Planning Commission be provided with a copy of the notebook, which I trust you received. I believe that the Village has made efforts to address those complaints. However, some concerns remain and maybe a little tweaking of the Mitigated Declaration would be in order:

1. P. 2 of 43: "The summer concert Series music concerts are to be help primarily on Friday nights from 6:30 to 8:30 from Memorial Day through Labor Day with some music performances to be held on holidays that fall on a weekday".
FACT: The concerts are scheduled every Friday and Saturday evening for 41weekend nights (100%) of the entire summer season in Lake Arrowhead. The notice misled the homeowners who might think the concerts were limited in 2014 and therefore celebrated and did not submit comments.
2. P. 5 of 43: "Although the proposed project could have a significant effect on the environment, there will not be a significant effect in this case because revisions on the project have been made or agreed to by the project proponent.
FACT: Agreements are not sufficient to grant a CUP. A representative from the Planning Department must be required to make a site visit during a concert performance, as well as to the "across the lake" homes previously identified in the initial complaint. Such a standard would be highly recommended by the County Grand Jury, according to my experience as a member of the Grand Jury.
3. P. 26 of 43: "Ambient Noise Levels".
FACT: Noise level measurements taken on the lake when boats are present are irrelevant to the physical fact that sound bounces upward off water and affects the residential properties. The 2012 study by Penardi and Associates was discounted by the planning Department. Exhibit 3, locations 2 & 3.
4. P. 28 of 43: "Acoustically Absorptive Curtains.....on the exterior walls of the two buildings that form the sound corridor...to the condos...
FACT: The curtains designed to protect the condos could diminish the noise level for that site. However, note in Exhibit 4 the row of buildings on either side of the peninsula. Those buildings form a sound corridor that funnels the sound directly to the water, where

it bounces upward to the homes shown in Exhibit 3 and other homes up to two miles distant above location 3. THE FACT IS THAT THOSE HOMES UP THE HILLSIDE DO NOT HEAR ANY BOAT NOISE, BUT ALWAYS HEAR EVERY WORD OF THE CONCERT SONGS, THE ANNOUNCER, AND THE BASS TONES.

I respectfully request consideration of any or all of:

1. Issue a TUP for the concert series portion of the application until the 2014 can be completely evaluated by Planning Department personnel for compliance to the conditions. and new conditions.
2. A new requirement of "sails" or other noise diverting curtains to be placed in the corridor shown in Exhibit 4 to further mitigate the sound that travels across the water to the homes across the lake. That is the whole point of our complaint. The engineer will know best how and where to do this.
3. Limit the permit to Friday nights in compliance with the public notice.

I was able to meet with Supervisor Rutherford, who was responsive to our complaints and suggested that perhaps some changes were needed in the codes to be in compliance with the General Plan for the Mountain Region. That information is in the spiral notebook I provided. In any event, the General Plan trumps the county codes.

I regret that I am unable to attend the hearing in person as are a number of the complainants who are working, elderly or at their primary residences in other counties. Although some are part time residents, they are full time taxpayers and many are registered voters in S. B. county because of our water issues in Lake Arrowhead. We all have a major stake in the environmental climate of the mountains.

Mr. Arceo ordered mailed notices to the physical address of affected properties. Apparently the Planning Department does not know that there is no mail delivery in Lake Arrowhead. All mail goes to P.O. boxes or other addresses of record. Therefore notices were not received, which will severely limit the comments.

Thank you for your consideration.

Mary Snaer



This email is free from viruses and malware because [avast! Antivirus](#) protection is active.